

Frequently Asked Questions

1. What version of Business Central is supported by the WHT add-on?

The WHT Add-on supports the On-premise as well as On-Cloud version of Microsoft Dynamics Business Central W1. For the On-cloud version, please visit Microsoft AppSource and for the On-premise version, please contact Saankhya Technosystems Pvt. Ltd. IND at info@saankhya.com

2. Does the WHT extension support all types of financial transactions?

Yes the WHT add-on supports all transactions of Purchases and Sales, whether Order based or direct invoicing.

3. After recording transactions throughout the month, can I process the WHT payment to revenue authorities from Payables?

The Add-On has a well-defined settlement process which posts all liabilities from the WHT payable general ledger to the Revenue authority vendor account.

4. Once settlement is posted, does the functionality support reversal of the settlement?

No, once the settlement is posted it cannot be reversed. However, if some additional purchase transactions are posted after the settlement, user can re-run the settlement process for the incremental transactions.

5. My organization has segregation of user roles and only supervisors are allowed to define setups whereas agents are allowed to enter transactions based on the setups. Does this add-on support such segregation?

The add-on has two distinct permission sets: STWHTW1MASTER is defined for the supervisory role whereas STWHTW1VIEW is to be assigned to the agents.

6. Which Business central edition does this add-on support?

This add-on works with both the Business Essentials and Business Premium editions.

7. Which countries does this add-on support?

Companies across the globe, for which Microsoft has not released a localization version and who intend to use Business Central W1 and looking for a ready-made WHT solution to seamlessly integrate with Business Central will benefit from this add-on.

8. We are already using Business Central. This Add-on requires updating WHT Business posting groups and Business Product Posting groups for Vendors, Customers, Items and expense general ledgers. How can we perform bulk update?

You can use the standard Configuration package function to bulk update the required setups.